

# Noridian Healthcare Solutions: HCPCS Codes Pre-Payment Audits

**November 18, 2016**

Noridian Healthcare Solutions is implementing a service-specific pre-payment targeted audit of claims for selected HCPCS codes. The pre-payment audits are fact-checkers conducted by Medicare to assure that the patient is eligible for a custom AFO. The following are the current HCPCS codes selected for the audits:

## **Jurisdiction A-L1960, L1970 AND L4360: Ankle Foot Orthosis**

### **Top Denial Reasons:**

- ⇒ Documentation was not received in response to the Additional Documentation Request (ADR) Letter.
- ⇒ Documentation does not support that substantial modifications were performed to the prefabricated orthosis.
- ⇒ Documentation does not support medical necessity of custom fabricated rather than prefabricated orthosis.
- ⇒ Documentation does not support custom fabricated criteria.

## **Jurisdiction A-A5500: Therapeutic Shoes**

### **Top Denial Reasons:**

- ⇒ Documentation was not received in response to the Additional Documentation Request (ADR) Letter.
- ⇒ Documentation of the in-person acknowledgment of receipt with the supplier at the time of delivery is incomplete.
- ⇒ Documentation does not support the certifying physician has certified that indications one and two are met and that he/she is treating the beneficiary under a comprehensive plan of care for his/her diabetes and that the beneficiary needs diabetic shoes.